



With XpertCare customers can realize over a 48% savings compared to the purchase of separate services.

XpertCare Support for the WireXpert® Cable Certifier

Softing's XpertCare Support Program is a high-value program covering maintenance, calibration and updates. Advanced cable certification equipment requires significant maintenance. XpertCare protects your investment beyond standard warranties.

Key benefits of XpertCare include:

- 1-yr or 3-yr terms
- Renewable
- Loaners while units are being serviced^[1]
- Annual calibration
- Replacement of batteries and permanent link test cords^[2]

XpertCare = Lower Total Cost

Compare XpertCare to separate services and the cost advantage is clear. For the WireXpert4500-FA...copper test kit:

Separate Services

Unit Repair	\$895
Loaner unit ^[1]	\$350
Annual calibration	\$325
Accessory replacement	\$500
Total	\$2,070
XpertCare	\$1,070
Savings	\$1,000.....48%

Fiber Module XpertCare coverage is also available.



Annual Calibration and Check Up

XpertCare includes one calibration per year and includes a copy of the test report. If your location is ISO9001, annual calibration of test equipment is a requirement. Prior to calibration, software and firmware will be updated to the latest versions.

Loaner Units

^[1]To receive loaner units while they are being calibrated, please schedule four weeks before the required calibration dates. Standard turnaround time for copper calibration is 3 business days. Loaner units are available via next-day air. Return your WireXpert in the box that the loaner arrived in. Use the pre-paid return shipping label to Softing Inc. *Compare this to renting at \$350/wk.*

Repair Service

If WireXpert kits have accidental damage, repair is free under XpertCare with shipping costs covered by Softing Inc. *XpertCare can save you at least \$895...the non-warranty cost for one repair of a WireXpert Local/Remote system.*

Accessory Replacement

^[2] During the term of your XpertCare Support contract accessories included in your WireXpert kits will be replaced free of charge once per year if defective. Technical support must evaluate accessories to determine if they are defective.

Covered accessories include:

- Adapters....Channel and Permanent Link
- Batteries and Chargers
- Talk-sets
- Cables
- Test Reference

XpertCare Packages

Product	Description	1-Year	3-Year
WireXpert WX4500-FA	XpertCare coverage for WireXpert WX4500-FA cable certifier for copper including main and remote units, two Cat6A channel adapters (WX-AD-6ACH2), two Cat6A link adapter with patch cords (WX-AD-6ALKIT2)	WX4500-FA-XC1 \$1,070	WX4500-FA-XC3 \$2,889
WireXpert WX4500-MMSM-FA	XpertCare coverage for WireXpert WX4500-MMSM-FA cable certifier for copper and fiber (WX4500-FA + WX-AD-EF-MM2; WX-AD-SM2)	WX4500-MMSM-FA-XC1 \$1,995	WX4500-MMSM-FA-XC3 \$5,387
WireXpert WX-AD-EF-MM2	XpertCare coverage for WireXpert WX-AD-EF-MM2	WX-AD-EF-MM2-XC1 \$400	WX-AD-EF-MM2-XC3 \$1,080
WireXpert WX-AD-SM2	XpertCare coverage for WireXpert WX-AD-SM2	WX-AD-SM2-XC1 \$525	WX-AD-SM2-XC3 \$1,418

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